



Roch Castle Self Catering Bookings

For that once in a lifetime experience, Roch Castle combines historic venue, the best in luxury accommodation and an unforgettable location. Whether you are marking a birthday or anniversary, or you just want to gather the whole family together for some quality time, our 12th century castle

Capacities for each venue:

Roch Castle	Maximum Capacity
Dining - Dining Room – one table banquet style or separate tables	14
Accommodation – double occupancy (three twin or six double beds)	12
Accommodation – single occupancy (three twin or six double beds)	9

Exclusive event fee includes:

- All bedrooms, based on two guests sharing a double or twin bedroom
- All public area room hire
- Full use of bar and lounge facilities
- Set up of rooms

Prices below valid between April 1* 2024 and March 31* 2026.

PLEASE NOTE THESE RATES ARE VALID FOR 30 DAYS FROM TIME OF ENQUIRY AND ARE SUBJECT TO CHANGE.

Rates are per night, a two night minimum stay is required between November and March, and a two or three night minimum stay is required between April and September.

SELF-CATERING

HIGH SEASON	MID SEASON	LOW SEASON
Roch Castle - £1,800	Roch Castle - £1,560	Roch Castle - £1,100
May to September	April and October *Excluding Easter	November, December, January, February and March *Excluding Easter

BED AND BREAKFAST

HIGH SEASON	MID SEASON	LOW SEASON
Roch Castle - £2,040	Roch Castle - £1,800	Roch Castle - £1,340
May to September	April and October *Excluding Easter	November, December, January, February and March *Excluding Easter



Deposit and Prepayment

In order to confirm a provisional reservation, we require a 30% non-refundable deposit at the time of booking. Once this deposit has been received, your booking is confirmed by the company and recognises that you have agreed to our terms and conditions. Full prepayment is required in advance, six weeks prior to your arrival. Should you wish to pay amounts towards the balance periodically this is also acceptable.

Final details are required six weeks prior to your arrival.

Should there be an outstanding balance at the end of your stay this should be settled before you depart the venue or by providing us with debit/credit card details, enabling us to charge the balance.

Cancellation

Should you have to cancel your booking, the initial deposit is non-refundable. Please see below for cancellation fees.

- More than 60 days 30% of booking costs
- 30 - 60 days 75% of booking costs
- Less than 30 days 100% of booking costs

Further Terms and Conditions

Access

As Roch Castle is an historical building, Retreats Group Ltd (operator of Roch Castle) reserve the right to access the venue on a daily basis to inspect the property and its' contents. On some occasions the venue will have a Night Porter on duty from 7.30pm to 7.30am. On some occasions our Maintenance and Grounds Team may need to work in the buildings and gardens.

Accessibility

Roch Castle is not suitable for guests with walking difficulties

Accommodation

All luxury en-suite bedrooms are furnished to the 5 star Guest Accommodation standard. Facilities include telephone, Wi-Fi, radio, TV tea making facilities and coffee maker, towels, robes and slippers, iron and ironing board, mini fridge, hairdryer and luxury bathroom amenities.

All bedrooms must be booked for each night of your stay.

Hen and Stag parties will not be accepted.

Amenities

One set of teas bags, coffee pods, drinking chocolate, sugar, milk are provided on arrival in each room. Guests are required to provide their own for the rest of their stay.



Check in/out times

Check-in is available between 4pm and 7pm.

Check-out time is by 10am. A £100 per hour, per room charges will apply for late check-outs as we trust you will understand that we have limited time to prepare Roch Castle for the next group of guests.

Fireworks

Fireworks are not permitted at any time.

Food Offer

Roch Castle has a full domestic kitchen.

If you wish to engage an external supplier/caterer, this must be approved by the Roch Castle management.

Honesty Bar

We are able to remove our stock from the Honesty Bar located in the Sun Room, in order to provide guests with fridge space. We have a wine fridge that can hold a maximum of 25 bottles, and a small domestic fridge for other drinks.

Information Required

In order to confirm your booking we require the information requested in the attached Booking Form.

Linen

One set of sheets, pillow cases, duvet covers, slippers, robes and towels are provided for the whole length of the stay up to 7 days. If longer than 7 days, a linen change will be provided half way through the length of the stay.

Luggage

Due to the spiral staircases in Roch Castle, we recommend smaller bags of luggage, for easier access to all bedrooms.

Maximum Numbers of Guests

Our maximum numbers of guests are listed above. This number must be adhered to as we cannot contravene fire regulations and health and safety guidelines.

Music/Entertainment

Any live music or entertainment must be acoustic only.



Noise Policy

To respect our neighbours, including close by farms and their animals, we require guests to keep noise levels to a low level at Roch Castle.

No Smoking Policy

Roch Castle and the grounds of all is a **strictly non-smoking venue**.

Parking

Parking is available for up to 6 cars at Roch Castle (one per room).
One charger is available for electric vehicles.

Pets

Roch Castle is an hypo-allergenic venues, therefore we are **unable to accept pets and they cannot be left in guest vehicles overnight**.

Your Property

The Management of Roch Castle will not accept liability in respect of any loss or damage to articles brought into the property, including vehicles parked within the grounds.

Venue

The organiser is responsible for the conduct of your guests whilst on hotel premises. You will also be held liable for any wilful damage to hotel property and contents. Roch Castle reserves the right to refuse admission.

Signed

Print Name

Date