

***This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.***

## **Access Statement for Roch Castle, Roch, Pembrokeshire SA62 6AQ**

### **Introduction**

Roch Castle is located in Roch, seven miles from Britain's smallest city, St Davids, Pembrokeshire. It is a unique heritage property built on a rocky outcrop high above the incredible landscape of Pembrokeshire Coast National Park. With stunning panoramic views over St Brides Bay and the Preseli Hills. Offering six ensuite bedrooms; two king double bedroom with ensuite shower, one super king double bedroom with ensuite shower, one king bedroom with ensuite shower and bath and two super king double bedrooms with ensuite shower and bath, it has been recently refurbished and whilst we aim to meet the needs of all our guests there are some period features of the castle which might make access difficult for people with limited mobility.

### **Pre-Arrival**

We are located within the village of Roch, on Church Road. For full details and maps of how to reach us please see the Contact Us & Location page of our website. Alternatively, you can plan your journey by public transport using [www.traveline-cymru.info](http://www.traveline-cymru.info), or by car, using <http://www.theaa.com/route-planner>. Simply enter your post code and ours, which is SA62 6AQ to get your travel options or directions.

- The nearest airport to Roch Castle is Cardiff Airport, 105 miles away.
- The nearest railway station is the town of Haverfordwest, 7 miles from Roch. Trains from Haverfordwest connect with services at Swansea.
- Taxis are usually available at Haverfordwest train station but we can book one for you in advance if required.
- The nearest bus stop for the 411 Haverfordwest to St Davids service (operated by Richards Bros) is located in Roch on the A487 at the junction for Church Road and is approximately 800m from Roch Castle. The services operate between Monday and Saturday from approximately 07.30am to 7.00pm, visit [www.richardsbros.co.uk](http://www.richardsbros.co.uk) for the latest timetables. There are also coastal bus services which operate from April to September each year, visit [www.pembrokeshire.gov.uk](http://www.pembrokeshire.gov.uk) and search for bus timetables for the latest information.
- The nearest shop is approximately 700m and is a small convenience store.
- As Roch Castle is a hypoallergenic venue, we do not accept dogs, and for the comfort of our guests, we do not allow dogs to be left in the car park overnight, we do of course welcome assistance dogs.

### **Car Parking and Arrival**

- Roch Castle has a gated entrance which leads onto a tarmacked driveway. If the gates are closed, they can be opened by pressing the 'open' button on the post located just outside the entrance, on the right hand side. If you require assistance to gain entry, please press the 'call' button.

- The car park is located directly outside of the hotel and set in the private grounds of the property.
- Access to the property is gained from the tarmacked car park through the main entrance. There are 29 steps to the main entrance with steps 18cm high and 150cm wide. There are nine stair landings of approximately 150cm wide and 100cm deep. The fifth stair landing is 210cm wide and 250cm deep and includes and inlaid metal grid 100cm wide and 100cm deep with regular square holes of 2cm square. There are double wooden doors with a total width of 165cm wide, then an internal glass door of 85cm wide, which leads into stone floor reception area where there is a desk with a bell on it, which you can use to alert one of our team members to your arrival, should they not already be present.
- This outside area is well lit at night.
- There is also a lower ground floor entrance, which has one step 12cm high and 115cm wide and a traditional wooden door which is 114cm wide and opens into a tiled area. To reach the reception area from this entrance there are 21 steps in total. There are 10 steps, 16cm high and 96.5cm wide to the first stair landing, then one step 16cm high and 96.5cm wide to the second stair landing then 10 steps 16cm high and 96.5cm wide to the entrance. There is a hand rail on one side.
- The area is well lit with overhead lighting.
- Assistance can be given with luggage.

## **Bedrooms**

- All six of our guest rooms are located within the castle and are accessed by means of stairs.
- Two bedrooms are located on the ground floor, St Davids and St Brides. Access to these rooms from the reception area are by means of 13 steps. There are 10 steps, 18cm high and 100cm wide to the first stair landing, then one step 17cm high and 77cm wide to the second stair landing then 2 steps 16cm high and 90cm wide to the ground floor. There is a hand rail on one side.
- One bedroom is located on the third floor, Ap Gruffydd. Access to this room from the reception area is by means of 27 steps. There are 16 steps, 19cm high and 94cm wide to the first stair landing, then one step 17cm high and 98cm wide to the second floor. Then 10 steps 16cm high and 96.5cm wide to the first floor. There is a hand rail on one side.
- One bedroom is located on the fourth floor, Nest. Access to this room from the reception area is via the same route to Ap Gruffydd and then by means of 10 stairs. These steps are 16cm high and 96.5cm. There is a hand rail on one side.
- Two bedrooms are located on the seventh floor, De Rupe and Lucy Walters. Access to these rooms from the reception area is via the same route to Nest and then by means of 25 steps.
- Bedrooms St Brides and Nest each have a king bed, 58 cm high, with access from both sides and an ensuite bathroom with separate fixed head shower cubicle with a 64cm entry gap and a step of 20cm. The toilet is 43cm in height.
- Bedroom Lucy Walters has a super king bed, 58 cm high, with access from both sides and an en-suite bathroom with separate fixed head shower cubicle with a 64cm entry gap and a step of 20cm. The toilet is 43cm in height.

- Bedroom De Rupe has a king bed, 58 cm high, with access from both sides, with an ensuite bathroom with separate fixed head shower cubicle with a 64cm entry gap and a step of 20cm and a separate bath 60cm high. The toilet is 43cm in height.
- Bedrooms Ap Gruffydd and St Davids each have a super king bed, 58 cm high, with access from both sides, with an ensuite bathroom with separate fixed head shower cubicle with a 64cm entry gap and a step of 20cm and a separate bath 60cm high. The toilet is 43cm in height.
- Your bed combines the highest quality Sealy mattress with luxuriant, hypo allergenic Comforel topper, pillows and duvet and 300 thread linens
- There is seating, bedside tables, bedside lamps, a wardrobe and desk provided in each room.
- Flat screen Sky TV/DVD with subtitles available.

### **Public Areas**

- All public areas, hall, stairs, and landings are well lit using a combination of floor, ceiling and table lamps.
- The main reception area is tiled flooring, the stairs are polished stone, the dining room, Court lounge, Sun Room and bedrooms have wooden flooring
- The main reception area has a large circular seat of 45cm high, which is placed on a circular leather rug.
- The dining room is situated off the reception area on the first floor and the entrance to it is by means of one step of 16cm high and 96.5cm wide.
- There is one WC on the first floor within the reception area and is accessed via one door of 84cm wide. There is a slight slope down into the WC which is 40cm in height.
- The Court lounge and Sun Room are located on the second floor and access is by means of 16 steps, 19cm high and 94cm wide to the first stair landing, then one step 17cm high and 98cm wide to the second floor. There is a hand rail on one side.
- There is a study on the sixth floor. Access to this room from the reception area is by means of 35 steps. See access to bedroom Nest, then there are 6 steps, 19cm high and 94cm wide to the stair landing, then one step 17cm high and 98cm wide into the study.
- There is a gym on the seventh floor. Access to this room from the reception area is by means of 55 steps. See access to bedroom De Rupe, then there are 6 steps, 19cm high and 94cm wide to the gym.
- There is one toilet on the lower ground floor, which can be accessed either by the lower ground floor entrance; or from the main reception area.
- The castle is fully centrally heated throughout, temperatures can be adjusted via radiator in each room to suit individual requirements.
- There are automatic audible smoke alarms in the main and upper halls, bedrooms, reception areas and kitchen.
- Each room has windows allowing plenty of natural light, supplemented by adjustable overhead lights and floor lamps.
- In the dining room there is seating for 14 people at solid wood tables with fabric covered chairs.
- In the Sun Room, there is a fridge, stocking the items of the honesty bar and for use of our guests.
- In the Court lounge there is a carpet rug covering 50% of the floor.

## Garden

- The landscaped gardens can be accessed from the car park. There are picnic benches for guests use.

## Additional Information

- There are 'In Case of Fire' instructions located in the guest manual, which is kept in the desk drawer in each bedroom. This is explained to each guest on arrival.
- There is an information folder for each of the bedrooms with maps giving information on NHS facilities, local restaurants/pubs, travel, theatres and local golf facilities.
- Wi-Fi facilities are also available throughout the property
- We are happy to cater for special diets or particular likes or dislikes. Please advise us of your dietary requirements.
- We can refrigerate prescription medication and additionally store any perishable food in our fridge for a limited period.
- Mobile phone reception at Roch Castle is generally good.

## Contact Information

**Address:** Roch Castle, Roch, Pembrokeshire. SA62 6AQ

**Telephone:** +44 (0)1437 725 566

**Email:** [stay@rochcastle.com](mailto:stay@rochcastle.com)

**Website:** [www.rochcastle.com](http://www.rochcastle.com)

**Hours of Operation:** 9.00am to 7.00pm

**Taxis:** Tony's Taxis +44 (0)1437 720 931 / Frank's +44 (0)1437 721 731 /Morgan's Taxis +44 (0)7788 292 976

**Local Public Transport:** Richards Bros [www.richardsbros.co.uk](http://www.richardsbros.co.uk), Pembrokeshire County Council Coastal Bus Service [www.pembrokeshire.gov.uk](http://www.pembrokeshire.gov.uk) (search for bus timetables), general enquiries [www.traveline.info](http://www.traveline.info).

We look forward to welcoming you to Roch Castle. If you have any queries or require any assistance please phone +44 (0)1437 725 566 or email [stay@rochcastle.com](mailto:stay@rochcastle.com).